

## ROLE REFERENCE SHEET

# Operational Risk Manager

## Operational Risk Manager · Process, People & Systems Risk

The manager of the day-to-day operational risk program, running RCSA, loss events, Key Risk Indicators, and control monitoring across the business.

### WHAT THE ROLE OWNS

- Operational risk framework use
- Risk & control self-assessment
- Loss event analysis
- Key Risk Indicators
- Control assessment
- Remediation tracking
- Third-party risk support
- Operational risk reporting

### FRAMEWORKS

- Basel
- COSO
- ISO 31000
- COSO Internal Control
- NIST CSF

### TYPICAL CERTS

- FRM · PRM
- ORM certification

**5–8+ yrs**

Experience

**RCSA**

Assessments &amp; controls

**Basel**

Operational risk

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